



ANNUAL REPORT 2012

Health Science Information Consortium of Toronto
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Health Science Information Consortium of Toronto – Annual Report 2012

Table of Contents

2012 Board Members	iii
2012 Members of Management Committee	iii
Management Committee 2012 Election Results	iv
Board of Directors 2012.....	iv
Management Committee Annual Report	1
Executive Director Annual Report	3
Professional Practice Subcommittee Annual Report	5
Licensing Subcommittee Annual Report	7
Electronic Resources Subcommittee Annual Report.....	9
Resource Sharing Subcommittee Annual Report.....	10
Steering Committee on Informatics Instruction Annual Report	12
Gerstein Science Information Centre Annual Report	14

2012 Board Members

Ms. Pamela Drayson (2012-2014)
University of Ontario Institute of Technology (UOIT)

Mr. Bruce Gardham (2010-2013) (Treasurer)
Toronto Public Health Department

Ms. Cathy Johnson (2009-2013)
University Health Network

Ms. Gail Knaggs (2012-2014)
Markham Stouffville Hospital

Ms. Sandra Langlands (Chair)
Gerstein Science Information Centre, University of Toronto

Dr. Marcus Law (2010-2012)
Faculty of Medicine, University of Toronto

Ms. Brenda Mitchell (2012-2014)
Public Health Ontario

Ms. Jane Paterson (2011-2013)
Centre for Addiction and Mental Health (CAMH)

Dr. Peter Rossos (2011-2013)
University Health Network

Ms. Miriam Ticoll (ex-officio)
HSICT Executive Director

2012 Members of Management Committee

Darren Hamilton, William Osler Health System
Bonnie Horne, Gerstein Science Information Centre, Chair
Jeanna Hough, Halton Healthcare
Sandra Iverson, St. Michael's Hospital
Rebecca Strange, Peel Public Health
Miriam Ticoll, *ex officio*, HSICT

Management Committee 2012 Election Results

Penka Stoyanova (Credit Valley/Trillium) and **Sheila Lacroix** (CAMH) were nominated for the two available Management Committee positions. There being no further nominations, Penka and Sheila were acclaimed.

Sandy Iverson and **Rebecca Strange** have completed their terms on the Management Committee.

Board of Directors 2012

There were no changes to the Board of Directors in 2012.

Management Committee Annual Report December 2012

The Management Committee met on a regular basis throughout 2012 and addressed a wide variety of issues.

Strategic Planning

The “new” plan is now one year old. The strategy that has seen the most activity by the members of the Management Committee is “Grow Consortium Capacity”. The Management Committee members have provided advice, met and spoken with prospective new members, joined in on conference calls and joined the Executive Director on site visits. The fruits of this labour are starting to be harvested as more members are now being gained than lost.

Membership

We are losing one member in 2012 with the amalgamation of St. John’s Rehab and Sunnybrook Hospital. Providence Healthcare has rejoined. We are pleased to announce that applications from the Canadian College of Naturopathic Medicine (as a full member) and Health Quality Ontario (as our first associate member) have been received and accepted, and discussions with other interested parties are underway.

The Royal Victoria Hospital moved from provisional membership to full membership. The Board of Directors has approved the indefinite extension of the existing provisional membership of the College of Physicians and Surgeons pending a further review of membership criteria.

By-Laws

At last year’s AGM the proposed revision below was approved. This amendment has made it possible for members to vote for by-law changes electronically. Shortly after this change to the by-laws this method was successfully employed.

*The proposed change was to **Article IX Amendments to the By-laws, section 2 voting:***

Old by-law

The affirmative vote of two-thirds (2/3) of those members in attendance in person or by proxy shall be required to approve any amendment of the by-laws.

Revision:

The affirmative vote of two-thirds (2/3) of those voting, including those voting by proxy, shall be required to approve any amendment of the by-laws. Voting may occur in person, via teleconference, or electronically. Electronic votes must be sent from the institutional account of the library’s member representative or proxy.

Following a March 10th meeting which saw 22 members of the Consortium participate, an electronic vote, which closed on March 28th, saw unanimous approval for:

- By-law change #1: Expand the geographic boundaries of the Consortium beyond the 5 LHINS to encompass the province of Ontario, and
- By-law change #2: change the credentials in the by-law reading that “the library must be managed by a professional librarian” to read that the library must be “staffed by an information professional, preferably with a qualified librarian as director/manager. An information professional includes, for example, someone with a graduate or undergraduate degree in library of information studies or a related discipline, a library techniques diploma, or a degree in health informatics or knowledge management.”

Also approved was:

- a three-year trial of a new associate membership category which has fewer benefits and a lower membership fee. It was made clear that during the pilot period no existing members of the Consortium would be eligible to apply.

Canadian Virtual Health Library

The Consortium continues to be a network subscriber to the CVHL. Their most recent business plan indicates that they are exploring the possibility of introducing a literature search service as a revenue stream in addition to national licensing. Most recently we sent a letter of support with regard to their application for funding for a daylong meeting that would explore the idea of CVHL being a source of provision of professional services to unserved Canadian healthcare providers.

Management Committee Members

I would like to thank the members of the 2012 Management Committee for their hard work and commitment to the Consortium. They are:

Darren Hamilton – William Osler Health System

Jeanna Hough – Halton Healthcare

Sandy Inverson – St. Michael's Hospital

Rebecca Strange – Peel Public Health

Sandy and Rebecca will be leaving the Management Committee at the end of 2012. Penka Stoyanova (Credit Valley/Trillium) and Sheila Lacroix (CAMH) will be joining the Management Committee in 2013.

Personnel Changes

I would like to acknowledge the following personnel changes in our member organizations:

Retirements:

- Syd Jones (CAMH)
- Marcia Winterbottom, Doris Extravour, and as of Dec. 31st 2012 Holly Phillips(UHN/TorRehab)
- Linda Gottlieb, Janet Wencer; and Nighat Sukhera (SickKids)

Departures/Moves

- Abdul Pullattayil (Humber River)
- Amy Faulkner and Viola Machel (UHN/TorRehab)
- Virginia Reid (William Osler), now with York Region Health Services
- Corinne Holubovich (St. Mike's) now with Quality Care Ontario
- Susan Cheng (The Scarborough Hospital)

We collectively acknowledge the valuable contributions to the Consortium made by those who have retired or moved on and note that they are missed.

We welcomed a number of new people to the Consortium this year:

- Natalie Tukhareli (Rouge Valley)
- Julie Waddick (Humber River)
- Ron Saranchuk, Michael Reansbury, Patti Li (Canadian College for Naturopathic Medicine)
- Ron MacPherson, Junhui Zhang, Jessica Babineau, and Mellisha McKenzie, and starting in Jan.2013, Melanie Anderson (UHN/Toronto Rehab)
- Solaiman Talut (The Scarborough Hospital)
- Kellee Kaulbeck (Quality Care Ontario)
- David Wencer (SickKids)

Respectfully submitted by Bonnie Horne, Chair, HSICT Management Committee.

Executive Director Annual Report December 2012

2012 Achievements

Our activities this past year were largely driven by the priorities set out in our 2012-2017 Strategic Plan and the detailed 2012-2014 Operational Plan.

The strategic directions that we focused on in particular this year were:

- **Supporting Evidence through Informed Practice, Research and Patient-centred Care**
 - Establishment of new licensing agreements, notably: JAMA + 9 Archives agreement, an arrangement with Springer for significant discounts on their journals, and the purchase of a public health ebook package from Stat!Ref.
 - Establishment of a benchmark of 4% (or less) increase for license renewals
 - Exploration of joint licencing possibilities with other consortia and associations (CVHL,WOHKN,OHLA)
 - Organization, with the ERSC Committee of the eBook vendor day to allow us to compare e-book licensing models, offerings and platforms
 - Establishment of the Mobile Devices Task Force to provide a snapshot of the current state of access to health information on mobile devices in our member institutions

- **Strengthening our Professional Competency by promoting individual member's growth through learning/networking events and experiences that broaden their capabilities and potential.**
 - Demo session for Elsevier's Clinical Keys (April 13)
 - Systematic Review Workshop organized by the Professional Practice Subcommittee (June 2012)
 - Professional Practice Day with a focus on the intersections between health librarianship and knowledge exchange transfer in the health sectors (Oct. 2012)
 - CADTH workshop on Grey Literature: "Grey Matters" (Nov. 2012)
 - Facilitated access to the OHLA Copyright Workshop (Dec. 2012)
 - Demo for LibGuides (planned for late December 2012)

- **Grow Consortium Capacity: Explore various avenues to identify, assess and pursue service and membership models that will advance our long-term sustainability and benefit members.**
 - Focused on expanding our membership base, while maintaining our integrity as a cooperative association of health organizations in the non-profit sector
 - Invited several eligible organizations to learn about the benefits of membership and to consider joining us
 - Developed and introduced a new membership category (Associate Membership) and welcomed our first Associate member
 - Continued to explore partnerships with other consortia to optimize membership benefits
 - Created marketing materials directed at health care senior management outlining the benefits of membership in the Consortium

Looking Ahead to 2013

- **Development of Performance Indicators:**
Identify performance indicators that prove the positive impact that our members have on health care, research, and education within their organizations.

- **Website enhancement:**

We will be moving our website from the Plone to the Drupal platform in 2013. At the same time we will take the opportunity to make improvements to our Member Directory as well as add new functionality to allow us to track subscriptions and generate reports more efficiently.

- **Membership Fee and Service Review:**

A working group will be looking at the HSICT fee structure as well as options for expanding our service offerings. The group consists of Miriam, Bruce Gardham, and Sandy Iverson. This working group will:

- Examine new membership fee structure options
- Work with a practicum student to determine the viability of fee for service options for the Consortium

Other Activities

The Executive Director of the Consortium began her term as Past President of the Canadian Health Libraries Association in June 2012.

Miriam conducted a site visit to the College of Physicians and Surgeons of Ontario and met with the new librarian and her supervisor in Feb. 2012.

Miriam was invited to participate in a day-long think-tank session for SHRTN, the Seniors Health Research Transfer Network, on March 22, 2012.

Miriam and Bonnie Horne conducted a site visit to the Michener Institute for Applied Health Science in October 2012.

Conferences:

- ICOLC conference, in Denver Colorado, April 2012
- CHLA conference in Hamilton, June 2012
- IFLA conference in Helsinki, August 2012

Acknowledgements

We have had a terrific, engaged and creative Management Committee this year. I have truly enjoyed the work we have done together.

A special thank-you to Bonnie Horne, for her steady assured hand as Chair of the Committee and for her good humour and enthusiasm throughout this past year – we wish she was here today, but she is smelling the roses in New Zealand.

It is truly a pleasure and honour to work with all of you - a small but mighty band of dedicated, generous, smart, and engaged health information professionals.

Respectfully submitted by Miriam Ticoll, Executive Director, Health Science Information Consortium of Toronto.

Professional Practice Subcommittee Annual Report **December 2012**

The Professional Practice Subcommittee met its goal this year to organize three professional practice events:

Systematic Review Workshop, June 1st

Following requests from last year's participants, rather than booking speakers, the Professional Practice Subcommittee organized a hands-on workshop headed by librarians with experience performing systematic reviews. The organizers would like to thank group leaders Sarah Bonato, Marina Englesakis, Sheila Lacroix, Cheri Nickel, Laure Perrier and Elizabeth Uleryk.

The twenty-three respondents rated the quality of the workshop 9/10 and expressed a desire for more hands-on work in the future.

Professional Practice Day, October 12th

Our theme this year, "Translating Libraries/ Translating Health Information: The Role of Libraries in Knowledge Translation for Researchers, Clinicians, and Consumers" brought into focus developments in medical research that provide opportunities for enriching the field of librarianship. Our morning panelists, knowledge exchange specialists and librarians, reflected on the intersections between these two areas of practice.

Our Subcommittee wishes to thank the day's speakers for contributing their valuable time and insights.

Our thanks go to:

- Nandini Saxena, Director and Manager of the Evidence Exchange Network for Mental Health and Addictions at CAMH for her talk "Beyond Knowledge Management: Knowledge Exchange and the Role of Information Specialists"
- Kelly Warmington, Knowledge Translation and Exchange Specialist, the Hospital for Sick Children for her presentation "Learning Knowledge Translation, Teaching Knowledge Translation"
- Cheryl Miller, Executive Director, Health Info Collective, Mississauga for her talk "Online Health Information Centres for Consumers, Supporting the Transition from Patients to Participants in Health Care"
- Beata Pach, Manager, Library Services, Public Health Ontario for her presentation "The Librarian's Role in Knowledge Translation"
- Natalia Tukhareli from Rouge Valley and Read to Connect for presenting on her upcoming book *The Theory and Practice of Bibliotherapy*

Professional Practice Day was attended by close to 40 members of the Consortium. Evaluations for the day were extremely positive.

Grey Matters: An Introduction to Searching Grey Literature in the Health Sciences, Nov. 14

This year the Professional Practice Subcommittee added a third event in cooperation with the Toronto Health Libraries Association (THLA).

Speakers from CADTH (the Canadian Agency for Drugs and Technology in Healthcare) and the Gerstein Science Information Centre presented strategies for searching literature and information produced by government bodies and agencies, as well as national and international organizations. This was a webinar which allowed members to participate together in the Gerstein library, or join in remotely. Thank you to Sheila Lacroix, who, as a member of the Subcommittee and President of THLA, facilitated this joint event.

Plans for 2013

Dates and events have not been scheduled, but the Professional Practice Subcommittee plans to again host events on knowledge translation and systematic reviews. The preliminary theme for our 2012 Professional Practice Day is librarians as educators.

Thank you to all member of the Professional Practice Subcommittee for the work you have done this past year.

Members of the Professional Practice Day Subcommittee are:

- Ana Jeremic, St. Joseph's Healthcare
- Beata Pach, Public Health Ontario
- David Lightfoot, St. Michael's Hospital (Chair)
- Iveta Lewis, Department of Family & Community Medicine, U.of T.
- Jeanna Hough, Halton Healthcare
- Marina Englesakis, University Health Network
- Miriam Ticoll HSICT
- Sheila Lacroix, CAMH
- Yolanda Savino-Walsh, University Health Network/Toronto Rehab

Respectfully submitted by David Lightfoot, Chair, Professional Practice Subcommittee.

Licensing Subcommittee Annual Report December 2012

This has been another very active year in the licensing arena. Many of our members continue to face budget cutbacks or budgets that are flat-lined and the pressure is on to buy more with less money - or simply license less in some cases.

Some vendors have been more responsive to these pressures than others. Our goal in licensing renewals was to keep price increases at 4% or lower, and in a number of instances we were able to do this; price increases for renewals have ranged from under 2% to 6%.

New licensing arrangements were completed with the following content providers/vendors in 2012:

- Dieticians of Canada (Practiced-based Evidence in Nutrition)
- Elsevier discounts for their Perpetual Access Book Promotion
- Springer Publishing for discounting journal licenses for our Consortium. As result of this meeting and the understanding the Account Manager gained about our needs, he presented a very favourable offer that allowed our members to pool our subscriptions and realize substantial savings.
- Journal of the American Medical Association (JAMA) + nine JAMA Archives. For some of our members this will result in access to considerably more content at a price comparable to their current subscription; others will benefit from substantial savings as well as more content. At this moment the license agreement is being fine-tuned and it is expected that it will be signed in time for a December 1st start. This has been a complex negotiation since we have been working jointly with OHLA (Ontario Health Libraries Association) on an agreement with JAMA.

The Licensing Subcommittee met in Feb. 2012 and a number of products were earmarked for the coming year, notably EMBASE, Mosby's Nursing Skills, and RefWorks. While other opportunities presented themselves during the course of the year, these three products remain on the priority list for 2013-2014.

Members of this subcommittee have been providing input and advice about various licensing opportunities that have arisen throughout this year.

Earlier this year Canadian Virtual Health Library (CVHL) proposed 2 products with pan-Canadian pricing (Dynamed and ProQuest Nursing and Allied Health); there was limited interest in Dynamed on the part of our members, and many of our members already subscribe to ProQuest Nursing and Allied Health. As a result there was no uptake from our members on these products. We continue to support the efforts of CVHL to enhance access to evidence-based health information by healthcare providers across Canada.

The Consortium is involved in licensing and/or negotiating discounted pricing for the following products:

Ovid Basic Package of databases (MEDLINE, EBMR)
PsycInfo (via Ovid) database
ProQuest Nursing and Allied Health Source
EBSCO Databases & Full-text journals (various)
Electronic Compendium of Pharmaceuticals and Specialties (eCPS & eTherapeutics+)
New England Journal of Medicine
Journal Watch
PsychiatryOnline
Ovid eBooks
Ovid LWW Journals
STAT! Ref titles (various)

Harrison's Online
McGraw-Hill titles (various)
PEN (Practice-based Evidence in Nutrition) Dieticians of Canada
Springer Journals **(new)**

Under discussion at this time:
JAMA + 9 Archives **(new)**

SIRSI

Thank you to all the members of the Licensing Subcommittee for your input and advice throughout this past year. I will continue to rely on your expertise to prioritize licensing arrangements, to learn about the needs of your end users, and to find creative and equitable ways to maximize access to evidence-based information.

Bogusia Trojan, UHN
Carolyn Zeigler, St. Michael's Hospital
Elizabeth Uleryk, SickKids
Farid Miah, Sunnybrook
Gail Nichol, U.of T., Gerstein Library
Gurvinder Batra, Toronto East General Hospital
Sheila Lacroix/Jennifer Hance, CAMH
Miriam Ticoll, HSICT (Chair)
Steve Zoltai, Canadian Memorial Chiropractic College

Respectfully submitted by Miriam Ticoll, Chair, Licensing Subcommittee.

Electronic Resources Subcommittee Annual Report **December 2012**

The Electronic Resources Subcommittee met in February, April, September and December in 2012. We continue to have vigorous debates on our constantly changing electronic products.

In January we started updating the Who Has What spreadsheet. Thank you to all who brought your electronic holdings up to date. Thank you as well for your patience when a hacker required us to change our online credentials. We continue to encourage members to update their Directory records on a regular basis.

eBooks Vendor Day

On May 12 we held a day-long eBooks Vendor Day. This day was structured so that our members could compare the ebooks offering of several vendors: Ovid/Wolters Kluwer, Proquest Ebsco McGraw Hill and Login Canada. The day was very informative and was well attended by our members. This meeting involved lengthy planning and patience, in particular by Jennifer Hance and Miriam Ticoll. Other essential duties for this meeting included time keeper, Steve Zoltai and note takers Pam Richards, Ron MacPherson and Tamsin Adams-Webber. Vidya Mahadeo assisted with food preparation, room booking and set up. Thank you to all who made this day a success.

Mobile Devices Task Force

This spring the Mobile Devices Task Force (MDTF) reporting to ERSC, was established with Jennifer Hance and Maria Buda as Co-Chairs. Jennifer Hance, Maria Buda, Miriam Ticoll, and Gurvinder Batra were responsible for creating questionnaires, developing online components, and testing the questionnaires online. Pam Richards was responsible for coordinating activities for a literature search. Jennifer Hance was responsible for writing test scripts and running usability tests with live users from each of the target groups (library heads, mobile champions, and vendors). Gurvinder Batra and Ron MacPherson are in the process of preparing a list of mobile apps that will interest Consortium members and their user groups. Other members who are contributing to various parts of the MDTF project include, Katinka English, Mary Anne Howse, and Elena Springall. The executive summary and the full report should be ready for distribution in February 2013.

Thank you to the members of ERSC who attended our meetings in person and through teleconferences.

Tamsin Adams-Webber, Hospital for Sick Children
Katinka English, Credit Valley Hospital
Antonia Giannarako, Trillium Health Centre
Jennifer Hance, Centre for Addiction and Mental Health
Ron MacPherson, University Health Network
Etakerina Petkova, Sunnybrook Health Sciences Centre
Patricia Petruga, Bridgepoint Health (Chair)
Roger Pielechaty, Mount Sinai Hospital
Pam Richards, St. Michael's Hospital
Jane Sauder, Sunnybrook Health Sciences Centre
Miriam Ticoll, HSICT
Marcia Winterbottom, Toronto Rehabilitation Institute
Steve Zoltai, Canadian Memorial Chiropractic College

ERSC would like to acknowledge the assistance of Miriam Ticoll. Without her knowledge, assistance and good will we wouldn't be as successful as we are.

Respectfully submitted by Patricia Petruga, Chair, Electronic Resources Subcommittee.

Resource Sharing Subcommittee Annual Report December 2012

The Resource Sharing Subcommittee meetings provide an excellent opportunity for members to network, share resources and discuss issues relevant to interlibrary loan and document delivery. Although the online collections of resources available to our users increase each year, online access provides its own challenges for our users. Statistics may indicate that libraries are filling fewer document requests, however the requests we do fill are sometimes more difficult to locate and more time consuming. Thus the sharing of knowledge and experience becomes more important.

Below are some of the issues that members discussed in the two meetings held this year in January and September:

Docline / QuickDoc:

- Docline upgrade 4.9 was released in September. An issue with EFTS routing was identified in October and NLM will be releasing a patch to correct this. There was no major Quickdoc software release.
- We discussed the importance of libraries to fill Docline requests in a timely manner and to keep their Docline profile up-to-date.
- A new policy was established for Consortium libraries filling Docline orders from unaffiliated individuals or organizations. NLM advised that libraries should arrange for these users to register as Loansome Doc borrowers.

Copyright: Members discussed the changes to the Copyright Act and the implications for libraries providing document delivery and interlibrary loan. As usual there is confusion around the interpretation of the revisions and members would like to have guidelines established for Consortium libraries. It would be helpful if these guidelines were added to the Consortium website.

Carecor: Effective August 28th Carecor Transportation merged with Gamma-Dynacare Medical Laboratories to form Accuro Health Services. Carecor staff is now working with Accuro and the transition appears to have gone smoothly.

News Shared and Issues Discussed:

- Updating the Resource Sharing Subcommittee page on the HSICT web site to reflect the reality of the current subcommittee structure
- The new translation machine in the Multilingual Translation Technology Centre is now operational on the 4th floor of Robarts Library.
- Journal holdings for some Consortium libraries are not displaying in the HSICT union list. The problem has been identified and will be fixed shortly.
- Members were advised of various publishing scams to which researchers/authors may fall victim.
- The Chair asked for three libraries to volunteer to act as Loansome Doc ordering libraries for the chief librarian in the Black Lion hospital in Addis Ababa, Ethiopia as part of the TAAAC (Toronto Addis Ababa Academic Collaboration) project. Three libraries volunteered to participate in this project and usage will be monitored by TAAAC.

Once again I would like to thank Miriam Ticoll for her guidance and support this past year. I would like to thank Walter Schmanda for volunteering to take the minutes. I would also like to thank all members who participated in the RSS meetings or raised issues for discussion. Although we have no official member list, the members listed below have contributed to our success this year.

My term comes to an end this year and we will be looking for one of our members to step forward to chair the Subcommittee next year. As some of our experienced members retire and new members join, it is more important that the Resource Sharing Subcommittee meetings continue and that policies and procedures are continually revised and made available to all.

Centre for Addiction & Mental Health	Zahra Akhavian
Credit Valley / Trillium	Katinka English
The Hospital for Sick Children	Linda Gotlieb
The Hospital for Sick Children	Cathy Pajunen and Kelly Sobie
HSICT	Miriam Ticoll
Markham Stouffville Hospital	Gail Knaggs
Mount Sinai Hospital	Vicky Lynham
Scarborough Hospital	Susan Cheng
St. Michael's Hospital	Marina Simms
Sunnybrook Hospital	Michelle Hayes
Toronto Public Health	Graciela Latan
University Health Network	Walter Schmanda
University Health Network – Toronto Rehab	Holly Phillips
University of Toronto Libraries – Gerstein	Elena Springall
William Osler Health Centre	Janice Thompson
Women's College Hospital	Mona Frantzke

Respectfully submitted by Vicky Lynham, Chair, Resource Sharing Subcommittee.

Steering Committee on Informatics Instruction Annual Report **December 2012**

Instruction

Introduction to Health Informatics Session in Structure and Function (Year 1)

As last year, this course was taught both at the St. George Campus and UTM. Heather Cunningham and Carla Hagstrom were co-course directors once again, while Mindy Thuna led the team of instructors at the Mississauga Academy of Medicine (MAM) based at UTM.

Instructors at both campuses included the individuals already named, plus Gail Nichol, Penka Stoyanova and Elena Springall, plus numerous floats.

Ten sessions were delivered on November 20 and 27 to approximately 200 students at the St. George campus and 50 students at UTM.

Finding the Evidence in Determinants of Community Health II (Year 2)

Previous years' course directors Cheri Nickel and Elena Springall were joined this year by Mindy Thuna of UTM, as this was the first year DOCH-II was taught at the MAM. The team of instructors included: Cheri, Elena, Mindy, Patricia Ayala, Marina Englesakis, Penka Stoyanova and Allison Bell. This year's sessions were delivered on October 16th and 23th to 255 students.

In-class instruction followed the same model as last year, although the time allotted for each hands-on workshop was increased to two hours (as opposed to 1.5). Students were very engaged for the most part and evaluations were overwhelmingly positive. The students really appreciated the individual assistance from librarians. Additionally, on October 30th, individual help from librarians was offered again on a voluntary sign-up basis. Approximately 29 students took advantage of this opportunity. Several students also made individual appointments with librarians to gain more assistance in their literature search assignment

On behalf of the team of organizers, we extend our sincere thanks to all those who helped as floats, instructors and markers. This is an important course, and the hard work of many librarians has led to its continued success. Floats and markers, aside from the instructors listed above, included: Teruko Kishibe, Maria Buda, Heather Cunningham, Susanne Tabur, Hyun-Duck Chung, Christina Kim, Tamsin Adams-Webber, Elizabeth Uleryk, David Lightfoot, Carolyn Ziegler, Henry Lam, Ekaterina Petkova, Farid Miah, Jessica Babineau, Ana Jeremic, Ani Orchanian-Cheff, Junhui Zhang, Helen Kula, Carla Hagstrom, Gail Nichol, Antonia Giannarakos and Katinka English.

Mechanisms, Manifestations and Management of Disease MMMD211 (Year 2)

This lecture in a second-year course in the Faculty of Medicine was delivered by Rita Vine (Gerstein) for the sixth consecutive year. A new instructor, Dr. Darlene Fenech collaborated with Rita to align the library case to the revised schedule for Introduction to PBL to be used in 2012-13. A 45 minute lecture was delivered on August 27, accompanied by selected links posted on the course's Portal site. The lecture continued to focus on three aspects of problem-based-learning: symptom presentation, differential diagnosis, and treatment information, but for the sake of brevity, students were no longer referred to the accompanying videos that had been used in previous years. In 2012, the lecture and demonstration included different ways of searching for information – one, the "librarian's way", and another, the "clinicians way". Students were free to select the method or methods that best suited their personal preferences. Selected websites, e-books (e.g. Merck Manual) and synthesized resources were introduced to students as the means to help them get hints and help for their Problem-based Learning (PBL) cases.

The lecture was supported with online materials linked through the Blackboard course environment.

Library Searching for Transition to Clerkship (TTC, Year 3)

Elena Springall replaced Rita Vine as Mindy Thuna's co-director this year. The focus of this class is on appropriate selection and use of point-of-care bedside tools and synthesized resources, choosing the most appropriate resource for a clinical situation, and evaluating the retrieved evidence.

While last year, sessions were delivered on two dates, this year both sessions were combined and taught on August 30, 2012. A 50-minute in-class lecture was delivered by both Elena and Mindy. This was followed by a 30 minute interactive exercise led by Mindy and internist Trevor Jamieson. This session focused on what to do when the ideal level of evidence is not available and how to navigate uncertainty in evidence.

As in the previous years, an assignment component required students to use distilled sources to amass evidence, which was subsequently analyzed and presented in the assignment.

Currently, Elena is working with Trevor Jamieson and faculty course director Geoff Anderson to move much of the didactic portion of this course online, while (at this point) the plan is to maintain an in-person interactive component.

Transition to Residency (TTR, Year 4)

Elena Springall continued as course director for TTR this year. One lecture was delivered and recorded to all students on February 14. New content for this year included emerging outbreak alerts and grey literature.

For the coming year, Elena will collaborate with faculty course director Ken Locke, internist Trevor Jamieson (also of TTC) and student representatives to further improve this course. A more in-depth analysis of patient information, including critical appraisal of information patients bring to the doctor's office as well as appropriate and ethical online behavior is planned.

Power Searching Sessions in Clinical Epidemiology

Two Power Searching Sessions were taught in the Introduction to Clinical Epidemiology classes (HAD5301H) this year on January 18 (25 students) and July 13, 2012 (25 students) for a total of 50 students. All students complete a course evaluation submitted to the HPME office.

Librarian course-director Elizabeth Uleryk would like to thank floats Marina Englesakis, Viola Machel, Jessica Babineau and Junhui Zhang from UHN; Beata Pach from OAHPP; Cheri Nickel from SKH; Anne Taylor-Vaisey from CMCC, Ken McFarlane from Lakeridge; Patricia Ayala, Heather Cunningham, and Susanne Tabur from Gerstein; and Rita Shaughnessy (U of T - DFCM). Student evaluation forms rated the class as highly relevant.

SCIE Leadership

Elena Springall and Cheri Nickel continue to be co-chairs of SCIE. As evidenced above, Elena and Cheri worked closely with Mindy Thuna of UTM this year in planning several courses. Mindy will be starting a 12-month research leave in January. In her stead, Acting Chief Librarian of UTM Ian Whyte will fulfill Mindy's role to the best of his abilities, given his other commitments.

The SCIE group met once this year, which we feel was sufficient since the curriculum is well tended and stable for the most part. The group plans to meet in the New Year to review the previous years' accomplishments and discuss the many proposed changes to our curriculum for the coming year.

We would like to extend a big thank-you to all instructors, markers and floats within the Consortium. Our instructional program is something to be proud of, and without your contribution it would not be possible.

Respectfully submitted by Elena Springall, and Cheri Nickel, co-chairs of SCIE.

Gerstein Science Information Centre Annual Report **December 2012**

Place

Mobile Applications Development Lab (or MAD lab) is going to be housed in our building. This is a joint venture between the Library and the University's Academic & Collaborative Technologies Unit under the directorship of Avi Hyman. Modest renovations are required and we expect this to be accomplished sometime in the New Year.

A few large paper indexes were sent to UTL at Downsview and the older reference materials were moved to compact storage on 3below.

We are currently working with the librarian at University College to help them with the staging of their collection, which will be kept in Gerstein from the end of this school year and for the next 3 years or so, as their building undergoes changes. This material would circulate and would be housed in the space recently vacated by older Reference material.

We are expecting a decrease to our budget of approximately 1% for the 2013/14 academic year. However, no significant addition or reduction to the staff compliment is anticipated.

Gerstein's portion of the University's Boundless campaign is \$10,000,000. The money is earmarked for 10 separate potential projects which include enhanced study space, a new classroom and more group study rooms.

Services

We have added a booking software system to manage the group study rooms at Gerstein. We are also planning to offer classroom 2000 as a presentation practice room.

A water bottle filling station has been installed on the main floor. This will coincide with our October/November display which is designed to reduce the use of throw away water bottles.

We took the decision to drop the Gerstein chat service due to insufficient use but we continue to contribute 6-8 hours per week to the OCUL Ask-a-librarian service.

A new venture aimed at helping reduce student stress during exam time is the introduction of a therapy dog which will be keeping office hours in the library for three weeks. As far as we are aware we are the first library on our campus to try this approach and are hoping it proves a valuable and welcome service to our students.

Sandra Langlands has conducted a 6 question survey of the U of T's teaching and community affiliated hospital libraries to determine which subscribe to Up-to-Date with a view to determining whether pursuing a consortial license with UTL is desired. Her survey findings were presented at the Hospital University Education Committee [HUEC] last month. At this point the Faculty of Medicine thinks resident access to U2D should be paid for by the hospital libraries.

With regard to interlibrary loan the University of Toronto Library is currently evaluating the lending costs incurred to serve all of the consortia to which we belong. There is concern as to the degree to which currently enrolled students are subsidizing the cost of lending. The possibility of a price increase in the future cannot be ruled out. On the borrowing side we are no longer charging our students, staff and faculty for journal articles which are now being delivered to their desktop.

Technology

Scanners are now available at no cost in Gerstein via 2 new photocopiers with scanning capabilities. We are promoting this service on our web page and within the building.

A new web design was undertaken by Heather Cunningham and Susanne Tabur as part of our switch to Drupal software. Other libraries liked our new layout and have modeled their new pages on ours: <http://gerstein.library.utoronto.ca/>

The Relais post-to-web software is still not working at U of T, however we moved to desk top delivery for our patrons, with ILL borrowing using OCLC's Article Exchange as an interim solution.

Focus on Research has been officially launched throughout the University with the exceptions of OISE and the Faculty of Medicine. The exceptions are due to the lack of scripts that need to be written to work with their online CV systems.

Upgrades to the wireless access in our building have taken place but more work is needed and underway for yet further improvements.

Major Events and Presentations

Our Chief Librarian is encouraging all libraries to focus more attention on our collection. We've decided to try to do some additional displays, as long as they don't take up too much staff time. We will also work with other groups on campus using their displays if suitable. In October we worked with a student group called the Public Water Initiative and in November we partnered on a display celebrating the 90th anniversary of the discovery of Insulin.

An event aimed at Doctoral Students and new faculty members was held at Gerstein on September 20th. Good food, live music and lots of enthusiastic students made for a great success.

Open Access Week occurred in October with events planned by the UTL Committee on Scholarly Communications. At the writing of this report there was a search underway for a new position, that of Office of Scholarly Communication & Copyright Librarian.

Our role in accreditation for the MD program involved both mock and real contact time. Happily the Faculty subsequently received accreditation for 8 years.

People and Accomplishments, some highlights

Allison Bell sat on the Search Committee for the OISE Library Director. She also was instrumental in getting UTL to join AAHSL, the Association of Academic Health Sciences Libraries and brought us the much loved therapy dog.

Bonnie Horne continues to work on construction projects with 4 years of renovation in Robarts just wrapping up and a new addition to the off-site storage facility, UTL at Downsview, on tap for the New Year. She also authored the new Libguide: History of Science and Medicine: Source Guide.

Carla Hagstrom went to Addis Abba and last summer gave a poster on her previous involvement in T.A.A.A.C. She worked with two other members of the consortium, Jeanna Hough and Sandra Kendall. This was a return visit for the trio. She also presented a poster at the Cochrane conference.

Elena Springall is a member of the UTL Strategic Planning Steering Committee and continues to co-chair SCIE. Her appointment as Acting Coordinator for Resource Sharing is about to become Coordinator for Resource Sharing, losing the acting she has performed so well.

Gail Nichol gave a poster on and authored the new Libguide: Information Resources and your Professional Associations.

Heather Cunningham has been on the Selection Committee for a web staff member in ITS.

Patricia Ayala and some Robarts colleagues set up an App Open Mic session which took place in November and was aimed at students, faculty and staff wishing to learn more about how to use mobile technology for research, learning and teaching. Patricia is also one of a group who successfully competed for support from the Provost's Instructional Technology Innovation Fund (ITIF). Their grant proposal, "Mobile Device Use Across the Curriculum: From Classroom to Clinical Practice Point-of-Care" is a pilot to engage undergraduate nursing students more actively in their learning by enabling them to use mobile devices effectively and appropriately as a quality learning resource in the classroom, clinical and lab setting.

Rita Vine developed the event Out of Cite: Citation and Document Managers for Serious Researchers, which took place in March. Local representatives from 5 major document management tools participated. Following the success of this event, reps from the same 5 products agreed to run individual instruction sessions during the fall 2012 semester. Rita has recently left Gerstein to become the Faculty Liaison & Information Literacy Coordinator for UTL but continues to keep a link with us by way of a bit of public service desk work.

Sandra Langlands and colleagues submitted a report on strategic approaches to the management of e-science data to the Chief Librarian. This is a step in the process of including this new area in the Library's strategic planning.

Susanne Tabur continues to work on advancement projects [particularly related to Gerstein].

Education and Professional Development

Gerstein librarians have attended many conferences since May including IFLA in Helsinki, NORDILL in Iceland, LILAC in England, CHLA/ABSC, WILU, the Cochrane Symposium, McMaster's How to Teach Evidence-Based Clinical Practice Workshop, ACRL, and the annual Toronto-Ryerson-York [TRY] Conference.

Patricia Ayala and Heather Cunningham attended the week long ICPSR workshop on data at Ann Arbor in July and Patricia also attended a week-long workshop on Evidence-Based Medicine.

2012 was another busy year for all at Gerstein with lots of new initiatives as well as many, many contact hours in consultations, library literacy sessions, IM, email and in person questions.

With 259 first year medical students between two campuses our partnership with our fellow consortium members remains an important feature of our life. Thanks to all of you on behalf of Gerstein.

Kia Ora from New Zealand

["Kia ora" is a Māori language greeting which has entered New Zealand English. It means literally "be well/healthy"]

Respectfully submitted by Bonnie Horne, Resource Sharing and Access Services Coordinator, Gerstein Science Information Centre.